

EXHIBIT A

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**SUPERIOR COURT OF THE STATE OF CALIFORNIA
FOR THE COUNTY OF LOS ANGELES**

DONNA MARIE FRECHETTE, an
individual,

Plaintiff,

vs.

L'ORÉAL USA, INC., a Delaware
Corporation doing business in California,

L'ORÉAL USA PRODUCTS, INC., a
Delaware Corporation doing business in
California,

JOHN PAUL MITCHELL SYSTEMS, a
California Corporation doing business in
California,

SALLY BEAUTY HOLDINGS, INC., a
Texas Corporation doing business in
California,

Case No.: 25STCV12066

Department: _____

Judge: _____

**COMPLAINT FOR DAMAGES &
DEMAND FOR JURY TRIAL:**

- 1. Strict Liability – Failure to Warn**
- 2. Strict Liability – Design Defect – Risk-Utility Test**
- 3. Strict Liability – Design Defect – Consumer Expectations Test**
- 4. Negligent Failure to Warn**
- 5. Deceit by Concealment**
- 6. Violations of California Unfair Competition Law (UCL)**

1 ZIELINSKI DESIGN ASSOCIATES, INC., a
2 Texas Corporation doing business in
California,

3 JOHN DOE CORPORATIONS 1-100,
4 inclusive,

5 Defendants.
6

1 Plaintiff DONNA MARIE FRECHETTE herein (referred to as “Plaintiff”), by and
2 through counsel, for her causes of action against the Defendants, files the herein Complaint and
3 alleges as follows:

4 **I. PARTIES**

5 1. Plaintiff DONNA MARIE FRECHETTE is a competent individual, over the age
6 of 18, a Citizen of the United States, and a resident of Okaloosa County in the state of Florida.
7 Plaintiff is a licensed cosmetologist and has been since 1979.

8 2. All claims in this action are a direct and proximate result of the negligent, willful,
9 and wrongful acts and/or omissions of Defendants and/or their corporate predecessors in
10 connection with the design, development, manufacture, testing, packaging, promoting, marketing,
11 distribution, labeling, and/or sale of the products by L’ORÉAL USA, INC., L’ORÉAL USA
12 PRODUCTS, INC., JOHN PAUL MITCHELL SYSTEMS, SALLY BEAUTY HOLDINGS,
13 INC., ZIELINSKI DESIGN ASSOCIATES, INC. and JOHN DOE CORPORATIONS 1-100;
14 known as So Color, Color XG, The Color, Color Gel, and Color Brilliance Ion (hereinafter “the
15 PRODUCTS”). Plaintiff in this action seeks recovery for damages as a result of developing
16 bladder cancer, which was directly and proximately caused by such wrongful conduct by
17 Defendants, the unreasonably dangerous and defective nature of hair dyes, and the attendant
18 effects of developing bladder cancer. All of the claims in this action involve common legal,
19 common factual, and common medical issues.

20 3. Plaintiff is informed and believes, and based thereon alleges, that at all times
21 relevant Defendant L’ORÉAL USA, INC., is a corporation doing business in and authorized to
22 do business in the state of California and was incorporated in Delaware. L’ORÉAL USA, INC.,
23 is a subsidiary of the French cosmetics giant L’Oréal S.A., the world’s largest cosmetic company.

24 4. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
25 times Defendant L’ORÉAL USA, INC., maintains an office and principal place of business and
26 headquarters located at 10 Hudson Yards, New York, New York 10001, and process may be
27 served upon its registered agent, Corporation Service Company which does business in California
28 as CSC- Lawyers Incorporating Service, 2710 Gateway Oaks Drive, Suite 150, Sacramento,

1 California 95833.

2 5. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
3 times Defendant L'ORÉAL USA, INC., is engaged in the manufacturing, packaging, advertising,
4 and distributing of many consumer products, including the Cosmetic Products at issue here,
5 throughout the United States. In addition to manufacturing and distributing products using the
6 "L'Oréal" brand, L'Oréal also manufactures and distributes products using the "Redken" and
7 "Matrix" brand, including Cosmetic Products at issue here, throughout the United States.

8 6. Plaintiff is informed and believes, and based thereon alleges, that at all times
9 relevant Defendant L'ORÉAL USA PRODUCTS, INC., is a corporation doing business in and
10 authorized to do business in the state of California, with its principal place of business and
11 headquarters at 10 Hudson Yards, New York, New York 10001, and process may be served upon
12 its registered agent, Corporation Service Company, 80 State Street, Albany, New York 12207.

13 7. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
14 times Defendant L'ORÉAL USA PRODUCTS, INC., is engaged in the manufacturing, packaging,
15 advertising, and distributing of many consumer products, including the Cosmetic Products at
16 issue here, throughout the United States. In addition to manufacturing and distributing products
17 using the "L'Oréal" brand, L'Oréal also manufactures and distributes products using the "Redken"
18 and "Matrix" brand, including Cosmetic Products at issue here, throughout the United States.

19 8. Plaintiff is informed and believes, and based thereon alleges, that at all times
20 relevant REDKEN is part of L'ORÉAL USA, INC.'s Professional Products Division. REDKEN
21 was founded in 1960 and acquired by L'ORÉAL USA, INC. in 1993.

22 9. Plaintiff is informed and believes, and based thereon alleges, that at all times
23 relevant Defendant MATRIX PROFESSIONAL HAIR is part of L'ORÉAL USA, INC.'s
24 Professional Products Division. MATRIX was founded in 1980 and acquired by L'ORÉAL USA,
25 INC. in 2000.

26 10. Plaintiff is informed and believes, and based thereon alleges, that at all times
27 relevant Defendant JOHN PAUL MITCHELL SYSTEMS (hereinafter referred to as "JPMS"), is
28 a corporation doing business in and authorized to do business in the state of California, and was

1 incorporated in California. JPMS, was founded in 1980 and is a manufacturer of hair care
2 producing and styling tools through several brands, including Paul Mitchell.

3 11. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
4 times Defendant JPMS, maintains an office and principal place of business and headquarters
5 located at 20705 Centre Pointe Parkway, Santa Clarita, California 91350, and process may be
6 served upon its registered agent, CT Corporation System, 330 North Brand Boulevard, Suite 700,
7 Glendale, California 91203.

8 12. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
9 times Defendant JPMS, is engaged in the manufacturing, packaging, advertising, and distributing
10 of many consumer products, including the Cosmetic Products at issue here, throughout the United
11 States. In addition, JPMS manufactures and distributes products using the “Paul Mitchell” brand,
12 including Cosmetic Products at issue here, throughout the United States.

13 13. Plaintiff is informed and believes, and based thereon alleges, that at all times
14 relevant that Ion Hair, Inc. is owned and operated by Defendant SALLY BEAUTY HOLDINGS,
15 INC. (hereinafter referred to as “SALLY BEAUTY”).

16 14. Plaintiff is informed and believes, and based thereon alleges, that at all times
17 relevant Defendant SALLY BEAUTY maintains an office and principal place of business and
18 headquarters at 3001 Colorado Boulevard, Denton, Texas 76210.
19 SALLY BEAUTY may be served through Denise Paulonis, Chief Executive Officer, at 3001
20 Colorado Boulevard, Denton, Texas 76210.

21 15. Plaintiff is informed and believes, and based thereon alleges, that at all times
22 relevant that Ion Hair, Inc. is owned and operated by Defendant ZIELINSKI DESIGN
23 ASSOCIATES, INC. (hereinafter referred to as “ZIELINSKI”).

24 16. Plaintiff is informed and believes, and based thereon alleges, that at all times
25 relevant Defendant ZIELINSKI maintains an office and principal place of business and
26 headquarters at 6301 Gaston Ave, Dallas, TX 75214. ZIELINSKI may be served through Thomas
27 Zielinski, 4622 Maple Ave, Ste 200, Dallas, Texas 75219.

28 17. Plaintiff is informed and believes, and based thereon alleges that, at all relevant

1 times, the true names or capacities, whether individual, corporate, or otherwise, of JOHN DOE
2 CORPORATIONS 1-100, inclusive, are unknown to the Plaintiff at the time of original filing of
3 the underlying complaint in this action and, therefore, sues said Defendants by such fictitious
4 names. Plaintiff prays leave to amend this Complaint to show their true names and capacities
5 and/or bases for liability when the same have been finally determined.

6 18. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
7 times, the true names or capacities, whether individual, corporate, or otherwise, of JOHN DOE
8 CORPORATIONS 1-100, inclusive, remain unknown to Plaintiff and, therefore Plaintiff sues
9 said Defendants by such fictitious names. Plaintiff is informed and believes and based thereon
10 alleges that each of the Defendants designated herein by fictitious names is some manner legally
11 responsible for the events and happenings herein referred to and caused damages proximately and
12 foreseeably to Plaintiff as alleged herein.

13 19. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
14 times, the true names or capacities, whether individual, corporate, or otherwise, of JOHN DOE
15 CORPORATIONS 1-100, inclusive, and Other Defendants named by Plaintiff are collectively
16 referred to herein as "Defendants" and all acts and omissions of Defendants as alleged herein
17 were undertaken by each of the Defendants or said Defendants' agents, servants, employees,
18 and/or owners, acting in the course and scope of its respective agencies, services, employments
19 and/or ownerships.

20 20. Plaintiff is informed and believes, and based thereon alleges, that at all times
21 relevant to this action, all Defendants were engaged in the research, development, manufacture,
22 design, testing, sale, and marketing of the PRODUCTS, and introduced such products into
23 interstate commerce with knowledge and intent that such products be sold in the State of
24 California.

25 21. Plaintiff is informed and believes, and based thereon alleges, that at all relevant
26 times material hereto, Defendants developed, tested, assembled, manufactured, packaged, labeled,
27 prepared, distributed, marketed, supplied, and/or sold the defective products, including but not
28 limited to the following:

- a. L'Oreal
- b. Redkin
- c. Matrix
- d. Paul Mitchell
- e. Color Brilliance Ion
- f. So Color
- g. Color XG
- h. The Color
- i. Color Gel

22. Plaintiff is informed and believes, and based thereon alleges, that at all relevant times material hereto, Defendants marketed these products to the general public and sold both to retail outlets and distributors throughout the world.

23. Plaintiff is informed and believes, and based thereon alleges, that at all relevant times material hereto, Defendants have engaged in substantial, continuous economic activity in California, including marketing, distribution, and sale of billions of dollars in products to the public in California, including but not limited to the aforementioned products, that said activity by Defendants is substantially connected to the Plaintiff's claims as alleged herein.

24. Plaintiff is informed and believes, and based thereon alleges, that at all relevant times material hereto, Defendants' defective hair products were placed into the stream of interstate commerce and which Plaintiff was exposed from approximately 1979 through the current date.

25. Plaintiff is informed and believes, and based thereon alleges, that at all relevant times material hereto, Plaintiff worked in a salon as a professional hair dresser/cosmetologist for over 40 years thus exposing Plaintiff to said PRODUCTS from approximately 1979 through the current date.

26. Plaintiff is informed and believes, and based thereon alleges, that at all relevant times material hereto, Plaintiff worked in a salon as a professional hair dresser/cosmetologist working with and/or around said PRODUCTS through her normal day to day duties as a

1 professional hair dresser/cosmetologist. In her capacity as a professional hair
2 dresser/cosmetologist, Plaintiff worked coloring hair at least two to three times a day for five days
3 a week that exposed her to said PRODUCTS on a daily basis from approximately 1979 through
4 the current date.

5 27. Upon information and belief, beginning in approximately 1979, Plaintiff, while a
6 citizen in the state of Florida, was exposed to PRODUCTS purchased by or through the salons
7 where she was employed, Gayfers, Headlines, Mane Place and Men's Room. Plaintiff was further
8 exposed by mixing, applying, cleaning, inhaling, and removing hair color PRODUCTS and any
9 residue from bowls, brushes, towels, sinks, and tabletops, on a daily basis throughout her time
10 spent in hair salons and while employed in hair salons from approximately 1979 through the
11 current date in the state of Florida.

12 28. Plaintiff is informed and believes, and based thereon alleges, that in November of
13 2024 Plaintiff was diagnosed with bladder cancer, and suffered effects and sequelae therefrom,
14 caused by her regular and prolonged use and exposure to chemicals in the PRODUCTS, which
15 was a direct and proximate result of the unreasonably dangerous and defective nature of the
16 Defendants' hair color PRODUCTS and the chemicals contained therein, and Defendants'
17 wrongful and negligent conduct in the research, development, testing, manufacture, production,
18 formulation, processing, packaging, promotion, distribution, marketing and sale of the
19 PRODUCTS.

20 29. Upon information and belief, as a direct and proximate result of the injuries alleged
21 herein, Plaintiff has incurred and will in the future incur medical expenses and other special
22 damages, Plaintiff has endured and will endure pain and suffering and loss of enjoyment of life,
23 Plaintiff has suffered and will continue to suffer other general damages, and Plaintiff has
24 otherwise been damaged in a personal and pecuniary nature.

25 30. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
26 times, all allegations concerning Defendants includes Defendants' parent companies, subsidiaries,
27 affiliates, divisions, franchises, partners, joint ventures, organizational units of any kind,
28 predecessors, successors and assigns, and their officers, directors, employees, agents,

1 representatives, and any and all other persons acting on behalf of Defendants.

2 31. Plaintiff is informed and believes, and based thereon alleges that, all claims in this
3 action are a direct and proximate result of Defendants' and/or their corporate predecessors
4 negligent, willful, and wrongful conduct by Defendants' design, development, manufacture,
5 testing, packaging, promoting, marketing, distribution, labeling and/or sale of the PRODUCTS.

6 **JURISDICTION AND VENUE**

7 32. This Court has subject matter jurisdiction over this action pursuant to Article 6,
8 Section 10 of the Constitution of the State of California.

9 33. This Court has personal jurisdiction over Defendants because they are authorized
10 to do business and they do conduct business in California, have specifically marketed, advertised,
11 and made substantial sales in California, and have sufficient minimum contacts with this state
12 and/or sufficiently avails themselves of the markets of this state through their promotion, sales,
13 and marketing within this state to render the exercise of jurisdiction by this Court permissible.

14 34. Jurisdiction and venue are proper in the Superior Court of California for Los
15 Angeles County because, at all times relevant hereto, Defendant JOHN PAUL MITCHELL
16 SYSTEMS maintained a principal place of business and was engaged in the manufacturing,
17 packaging, advertising, and distributing of many consumer products, including the Cosmetic
18 Products at issue here, in the State of California and County of Los Angeles.

19 35. Defendants' PRODUCTS were all sold either directly or indirectly, to members of
20 the general public within the state of California.

21 36. At all relevant times, Defendants expected or should have expected that their acts
22 and omissions would have consequences within the United States and the state of California.

23 **II. FACTUAL ALLEGATIONS**

24 **A. Products at Issue**

25 37. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
26 herein.

27 38. There are at least six products at issue in this case manufactured and marketed by
28 Defendants during this time period.

1 39. Upon information and belief, at all relevant times alleged herein, Defendants
2 advertised and marketed the PRODUCTS as safe for use.

3 40. Plaintiff herein was exposed to the PRODUCTS while spending time in a salon
4 and while working in a salon. This was an intended and foreseeable use of the PRODUCTS based
5 on the advertising, marketing, and labeling of the PRODUCTS.

6 **B. FDA Regulation of Cosmetics**

7 41. Cosmetics marketed in the United States must comply with the Federal Food, Drug,
8 and Cosmetic Act (FD&C Act), and Fair Packaging and Labeling Act (FP&L Act). The FD&C
9 Act defines cosmetics as articles intended to be applied to the human body for cleansing,
10 beautifying, promoting attractiveness, or altering appearance without affecting the body's
11 structure or functions. Hair Dyes are included in this definition.

12 42. The label statements required under the authority of the FD&C Act must appear
13 on the inside as well as the outside container or wrapper. The labeling requirements are codified
14 at 21 CFR 701 and 740. Cosmetics not labeled in accordance with the requirements may be
15 considered misbranded and may be subject to regulatory action.

16 43. Cosmetics must bear warning labels prescribed by (21 CFR 740). The warning
17 label on a cosmetic must be appropriate and contain adequate directions for safe use. The warning
18 label on a cosmetic must be prominent and conspicuous. Specifically, 21 CFR §740.1(a)
19 establishes warning statements for cosmetics such as hair dye. The Code states "The label of a
20 cosmetic product **shall** bear a warning statement whenever necessary or appropriate to prevent a
21 health hazard that **may be** associated with the product."

22 44. The cosmetic industry is self-regulated by manufacturers of cosmetic products.
23 The FD&C Act does not require cosmetics, including hair dyes, to be approved by the FDA before
24 they go on the market. The FD&C Act does not require specific tests to ensure the safety of
25 cosmetic ingredients or final products. Also, the FD&C Act does not require cosmetic companies
26 to share their safety information with the FDA. Therefore, the manufacturers of cosmetics are
27 solely and legally responsible for ensuring the safety of their products to the public and making
28 sure they are properly labeled.

1 **C. Hair Dyes**

2 45. Hair dye usage is very common in the United States with 75% of women and 38%
3 of men regularly coloring their hair every 6-8 weeks. US hair dye sales total \$2 billion dollars
4 per year with world-wide sales of \$12 billion dollars per year. 64% of people colored their hair
5 black, 16% brown, and 20% preferred another color. 33% of people in the US preferred to have
6 their hair colored in a salon.

7 46. Hair dyes use chemicals to change hair color. The three main types of hair dye
8 are: permanent, semi-permanent, and temporary. Permanent hair dyes cause lasting chemical
9 changes in the hair shaft, and last until the hair is replaced by new growth. Permanent hair dyes
10 make up about 80% of the market and use colorless dye intermediates and dye couplers. When
11 mixed with hydrogen peroxide the intermediates and couplers react with each other to form
12 pigment molecules. Darker colors are formed by using higher concentrations of intermediates.
13 Semi-permanent hair dyes do not penetrate into the hair shaft, and typically last for about 10
14 washings. Temporary hair dyes cover the surface of the hair and do not penetrate into the hair
15 shaft. They generally last for 1 to 2 washings.

16 47. Hundreds of chemicals are used to make hair dyes, many are carcinogenic.

17 48. People that are exposed to hair dyes frequently as part of their occupation such as
18 hairdressers, cosmetologists, hair colorists, barbers, and salon workers have higher lifetime
19 exposures to these carcinogenic chemicals than people who have their hair dyed in a salon or who
20 dye it at home.

21 49. In 2010, the International Agency for Research on Cancer (IARC) completed its
22 comprehensive review and found that based on excessive risk of bladder cancer from occupational
23 exposure to hair dyes the hairdressing occupation was listed as a Group 2A “probably
24 carcinogenic to humans”.

25 **D. Studies on Bladder Cancer/Occupational Exposure**

26 50. In the United States there are approximately 83,000 bladder cancer diagnoses per
27 year, and approximately 16,000 deaths. Bladder cancer is the ninth most common cancer in the
28 United States.

1 51. Most bladder cancer tumors form after an individual is exposed to carcinogens that
2 enter the body through inhalation, dermal contact, or ingestion. The two most frequent routes of
3 exposure are through cigarette smoke and occupation. It is estimated that 5 percent of all bladder
4 cancer diagnoses result from occupational exposure.

5 52. In 1975, a peer-reviewed study published by Bruce Ames found that nearly 90%
6 of commercially available hair dyes were mutagenic indicating a potential to cause DNA damage
7 which could lead to cancer development. Safety concerns were raised in this study due to the
8 presence of mutagenic hair dye intermediates called aromatic amines. In response to the Ames
9 study, manufacturers supposedly changed the components in permanent hair dye products in an
10 effort to eliminate carcinogenic chemicals. Manufacturers represented to the FDA and the public
11 that now hair dyes were safe for use. Carcinogenic aromatic amines supposedly removed by
12 manufacturers at this time were 4-aminobiphenyl, o-toluidine, benzidine, and 2-naphthylamine,
13 among many others. However, studies conducted since the 1970s conclusively prove that
14 manufactures failed to remove carcinogenic aromatic amines from its hair dye products.

15 53. In 1994, a meta-analysis was conducted entitled *Epidemiological Evidence on*
16 *Hair Dyes and the Risk of Cancer in Humans*. This meta-analysis consisted of 7 cohort studies
17 and 11 case control studies which included data on occupational exposure to hair dyes by
18 hairdressers, barbers, and beauticians and their subsequent bladder cancer risk. The study found
19 that **“The association between past occupational exposure to hair colourants and bladder**
20 **cancer risk is reasonably consistent on epidemiological data and plausible on biological**
21 **grounds...the general evidence from case control studies is in agreement with that from**
22 **cohort investigations, and is compatible with a moderately increased bladder cancer risk**
23 **among hairdressers and barbers.”**

24 54. In 2001, a study entitled *Use of Permanent Hair Dyes and Bladder-Cancer Risk*
25 Case Control Study was published by Gago-Dominguez among others. The study found that
26 individuals that used hair dye once per month more than doubled their risk for bladder cancer,
27 and among those that used hair dyes for once a month for 15 or more years tripled their risk. **The**
28 **study further found that occupational exposures of hairdressers and barbers that were**

1 likely exposed to hair dyes for 10 or more years increased their risk of bladder cancer
2 **fivefold**. The study concluded that long-term use of permanent hair dyes is a risk factor for
3 bladder cancer and estimated 19% of bladder cancer diagnoses in women in Los Angeles County
4 could be attributed to permanent hair dye usage.

5 55. In 2003, the FDA published a peer-reviewed study entitled, *Identification of*
6 *Aminobiphenyl Derivatives in Commercial Hair Dyes*. **This study found up to 12.8 ppb of 4-**
7 **Aminobiphenyl (4-ABP), a known bladder carcinogen, in 8 out of 11 tested commercial**
8 **hair dyes.**

9 56. In 2008, a study entitled *A Meta-Analysis on the Association Between Bladder*
10 *Cancer and Occupation*, was published. The study found that hairdressers had a statistically
11 significant 23% increased risk of bladder cancer, (1.23 RR, 95%, CI 1.11-1.37). The scientists
12 stated “*Although the relative risk of bladder cancer associated with these occupations is small,*
13 *the public health impact may be significant, considering the substantial number of people who*
14 *were and are employed in these occupations.*”

15 57. In 2008, a study was published entitled *Elevated Bladder Cancer Risk Due to*
16 *Colorants-A Statewide Case-Control Study in North Rhine-Westphalia, Germany*. The study’s
17 questionnaire asked about occupation for more than 6 months and for exposures to several
18 occupational and nonoccupational bladder carcinogens, and was limited to diagnoses of bladder
19 cancer after 1988. The study concluded that individuals exposed to hair colorants showed a nearly
20 fivefold elevated bladder cancer risk (OR 4.9% for hairdressers). The scientists stated, “**The**
21 **results of this epidemiological study confirm the hypothesis that individuals exposed to**
22 **colorants show an elevated bladder cancer risk.**”

23 58. In 2008, a second study was published that found 4-ABP, and known bladder
24 carcinogen, in hair dyes. The study found 4-ABP in 28 of 54 commercial hair dyes. In
25 addition, this study found the presence of a second known bladder carcinogen, Ortho-
26 Toluidine in 34 of 54 commercial hair dyes tested. *Determination of aromatic amines in hair*
27 *dye and henna samples by ion-pair extraction and gas chromatography-mass spectrometry,*
28 Akyuz (2008).

1 59. In 2009, Harling and others published *Bladder Cancer Among Hairdressers: A*
2 *Meta-Analysis*. 42 studies were included and this meta-analysis and statistically significant
3 increased risks for bladder cancer were found for all but one analysis. The risk increased with
4 duration of employment from 1.30 (95% CI 1.15 to 1.48) for ‘ever registered as hairdressers’ to
5 1.70 (95% CI 1.01 to 2.88) for ‘job held greater than or equal to 10 years’. The study concluded
6 by stating “**The results of the present meta-analysis on 42 studies suggest that there is robust**
7 **evidence for an increased risk of bladder cancer among hairdressers, in particular for**
8 **hairdressers in a job held greater than or equal to 10 years . . . This corroborates the**
9 **interpretation that there is a causal association between bladder cancer and job held as a**
10 **hairdresser.”**

11 60. In 2014, a third study was published that found known bladder carcinogens
12 **present in hair dyes.** The study entitled *Exposure of Hairdressers to ortho-toluidine (known*
13 *bladder carcinogen) and meta-toluidine in hair dyes*, included a questionnaire that asked if the
14 subjects were currently employed as a hairdresser in last 4 months, other jobs/hobbies, lifestyle,
15 treatments per week of permanent/semi hair dye, type of gloves used, frequency of glove use
16 (90%), and frequency they changed gloves. Other occupational exposures were ruled out by
17 asking about other jobs held within the past 6 months that would expose hairdressers to dyes.
18 Blood samples were taken, and hemoglobin (Hb) adducts were analyzed for the presence of ortho-
19 toluidine. **The study found that hairdressers using permanent hair dyes and waving**
20 **products were exposed to ortho-toluidine and the amount of ortho- toluidine in blood**
21 **increased with increasing number of weekly hair dye treatments.** The study also stated that
22 the analyses of Hb adducts in exposed hairdressers is the best method for monitoring long-term
23 exposure to aromatic amines because of the lifetime of Hb is about 4 months, and because of the
24 close relationship with DNA adducts.

25 61. The most recent global meta-analysis, published in 2015 in JAMA Oncology,
26 looked at all types of occupations and risk for bladder cancer, and reported on those occupation
27 classes that were associated with increased bladder cancer risk. (Cumberbatch et al. 2015) The
28 authors conducted a systematic review search for studies through May 2014. Eligible studies

1 focused primarily on bladder cancer and provided confidence intervals (or data for calculating
2 them). There were 217 reports available and eligible for meta-analyses; of these, 42 (of 61)
3 occupational classes showed elevated relative risks for bladder cancer incidence and 16 (of 40)
4 occupational classes showed increased bladder cancer mortality risk. Reduced risk of bladder
5 cancer incidence and mortality were reported for only 6 and 2 occupational classes, respectively.
6 The number of studies that reported on hairdressing occupation was not given, but the data tables
7 indicated that 47 “comparisons” were used in determining relative risk for bladder cancer with
8 hairdressing occupation. The authors summarized data over the studies as Standard Incidence
9 Ratios (SIR) or Standard Mortality Ratios (SMR). Overall, the risk for bladder cancer among
10 hairdressers was increased by 32% (SIR 1.32, 95% CI 1.24-1.4). The risk for bladder cancer
11 mortality increased by 16% (SIR 1.16, 95% CI 1.01-1.34). **The study also found that the risk**
12 **of bladder cancer was highest in occupations in which workers were exposed to aromatic**
13 **amines (rubber, plastic, and dye workers, hairdressers, and painters).** The scientists listed
14 the aromatic amines of 4-ABP and Ortho-Toluidine as “definitive bladder carcinogens”, that the
15 main carcinogen for hairdressers is 4-amino-biphenyl (4-ABP), and that historical reports showed
16 that **16%-19% of workers exposed to 4-ABP contract bladder cancer.**

17 **E. 4-Aminobiphenyl and Ortho-Toluidine are Human Carcinogens**

18 62. Chemical agents are classified according to their surety of cancer risk. There are
19 two institutions that identify, evaluate, and classify human carcinogens. The first is the
20 International Agency for the Research of Cancer (IARC). The second is the National Toxicology
21 Program (NTP).

22 63. IARC is part of the World Health Organization (WHO) that conducts and
23 coordinates research into causes of cancer. It also collects and publishes surveillance data
24 regarding the occurrence of cancer worldwide. Its published “Monographs” identify carcinogenic
25 hazards and evaluate environmental causes of cancer in humans.

26 64. The National Toxicology Program (NTP) is program within the Department of
27 Health and Human Services (DHHS) headquartered at the National Institute of Environmental
28 Health Sciences (NIEHS) of the National Institutes of Health (NIH). NTP evaluates chemicals of

1 concern for their potential to cause cancer in humans. As part of their cancer evaluation work,
2 NTP publishes their Report on Carcinogens (RoC). RoC is a document that identifies chemicals
3 that may pose a carcinogenicity hazard to human health. The NTP RoC classifies chemicals as
4 either "known to be a human carcinogen" or "reasonably anticipated to be a human carcinogen."

5 65. IARC classified 4-Aminobiphenyl and Ortho-Toluidine as carcinogenic to humans
6 (Group 1). IARC stated that both 4-ABP and O-T have been found in hair dyes.

7 66. The NTP (RoC) classified 4-Aminobiphenyl and Ortho-Toluidine as "known to be
8 a human carcinogen". The NTP also stated that 4-ABP and O-T have been found in hair dyes.

9 **F. Biological Mechanism of Action by 4-Aminobiphenyl and Ortho-Toluidine**

10 67. 4-ABP and o-toluidine have been found in DNA adducts of the bladder and
11 mammary glands in exposed humans which are biological markers that allow for identification
12 of agents responsible for initiation of carcinogenic processes also reflecting exposure, biological
13 effective dose, and local metabolic processes involved in formation of reactive species capable of
14 binding to DNA and other macromolecules. Gorlewska-Roberts (2002), *Carcinogen-DNA*
15 *Adducts in Human Breast Epithelial Cells*.

16 68. According to IARC and the NTP, 4-ABP causes cancer through a mechanism
17 involving metabolic activation in the liver, where it is converted into a reactive N-hydroxy
18 derivative which then forms DNA adducts, primarily by generating a highly reactive aryl
19 nitrenium ion, ultimately leading to DNA damage and contributing to the development of bladder
20 cancer, particularly in humans; this process is considered the primary mechanism of action for 4-
21 ABP. While the metabolism occurs primarily in the liver, the reactive metabolites are transported
22 to the bladder, where they can readily bind to DNA due to the acidic urine environment, leading
23 to bladder cancer development.

24 69. According to IARC and NTP, ortho-toluidine's primary mechanism of action
25 is through its metabolic activation to a highly reactive electrophilic metabolite, N-hydroxy-ortho-
26 toluidine, which can directly bind to DNA, causing DNA adducts and ultimately leading to
27 mutations that can contribute to bladder cancer development, particularly with prolonged
28 exposure; this is considered the primary route of carcinogenicity associated with ortho-toluidine.

1 The bladder is considered the primary target tissue for ortho-toluidine-induced cancer due to its
2 high levels of metabolic enzymes and the ability of the urinary tract to concentrate the metabolite.

3 **III. CLAIMS FOR RELIEF**

4 **COUNT 1. STRICT LIABILITY – FAILURE TO WARN**

5 70. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
6 herein.

7 71. On information and belief, Defendants manufactured, distributed, and sold the hair
8 dye PRODUCTS that Plaintiff used and/or was exposed to at an early age.

9 72. On information and belief, the PRODUCTS had potential risk and side effects that
10 were known or knowable in light of the scientific and medical knowledge that was generally
11 accepted in the scientific community at the time of their manufacture, distribution and sale.

12 73. On information and belief, the potential risks and side effects presented a
13 substantial danger when the PRODUCTS were used or misused in an intended or reasonably
14 foreseeable way.

15 74. On information and belief, ordinary consumers would not have recognized the
16 potential risks and side effects described herein.

17 75. On information and belief, Defendants failed to adequately warn or instruct of the
18 potential risks and side effects as evidenced through the following conduct:

- 19 a. Omitting warnings on product labels or from other marketing materials the
20 warning that use of and/or exposure to the PRODUCTS could lead to an increased
21 risk of bladder cancer.
- 22 b. Representing on the labeling and in their marketing materials that Defendants
23 PRODUCT is safe for use as directed.
- 24 c. Failing to inform its customers and end users of the PRODUCTS, including
25 Plaintiff, of a known catastrophic health hazard associated with their use.
- 26 d. Procuring and disseminating false, misleading, and biased information regarding
27 the safety of its PRODUCTS to the public and using influence over governmental
28 and regulatory bodies regarding their PRODUCTS.

1 76. As a result of Defendants' failure to warn, Plaintiff was exposed to and used the
2 PRODUCTS and was harmed by her exposure and use of said PRODUCTS as described herein.

3 77. On information and belief, as a proximate result of the conduct, acts, and omissions
4 alleged herein, Plaintiff has incurred medical expenses, Plaintiff will in the future incur medical
5 expenses, Plaintiff has suffered and will suffer other special damages, Plaintiff has suffered and
6 will suffer conscious pain and suffering and other general damages.

7 **COUNT 2. STRICT LIABILITY – DESIGN DEFECT – RISK-UTILITY TEST**

8 78. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
9 herein.

10 79. On information and belief, at all relevant times alleged herein, the PRODUCTS
11 were designed, engineered, developed, manufactured, fabricated, assembled, equipped, tested or
12 failed to be tested, inspected or failed to be inspected, labeled, advertised, promoted, marketed,
13 supplied, distributed, licensed, wholesaled, and sold by Defendants in the regular course of
14 business.

15 80. On information and belief, at all relevant times alleged herein, the PRODUCTS
16 manufactured, supplied, licensed and/or placed into the stream of commerce by Defendants herein
17 were defective and unreasonably dangerous in that:

- 18 a. the utility of the PRODUCTS does not outweigh the danger of developing bladder
19 cancer when the PRODUCTS are used as intended;
- 20 b. the PRODUCTS are not reasonably fit, suitable or safe for their intended purpose
21 and the foreseeable risks far exceeded the benefits associated with the design or
22 formulation;
- 23 c. the PRODUCTS contained inadequate warnings or instructions; and,
- 24 d. the PRODUCTS contained dangerous ingredients while feasible safer alternative
25 designs and ingredients were available.

26 81. Plaintiff is informed and believes that, at all relevant times alleged herein,
27 Defendants knew that the PRODUCTS were to be purchased and used without inspection for
28 defects.

1 82. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
2 times alleged herein, the PRODUCTS were and are unsafe for their intended use by reason of
3 defects in the design so that they would not safely serve their purpose, but would instead expose
4 the users of said PRODUCTS to serious injuries.

5 83. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
6 times alleged herein, there were practical and feasible alternative designs and formulations that
7 would have prevented and/or significantly reduced the risk of Plaintiff's injuries, without
8 impairing the reasonable anticipated or intended function of the PRODUCTS. These safer
9 alternative designs and/or formulations were economically and technologically feasible, and
10 would have prevented and/or significantly reduced the risk of Plaintiff's injuries without
11 substantially impairing utility.

12 84. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
13 times alleged herein, the PRODUCTS were substantially in the same condition as when they left
14 the possession of Defendants.

15 85. At all pertinent times, Plaintiff was exposed to and/or used the PRODUCTS in the
16 manner that was intended which were a reasonably foreseeable and normally intended uses by
17 Defendants, as said Defendants gave no warnings in opposition, but rather, promoted the use of
18 the PRODUCTS.

19 86. At all relevant times alleged herein, the design and/or formulation of the
20 PRODUCTS was a substantial factor in causing harm to Plaintiff.

21 87. As a legal and proximate result of the aforementioned defects in the design and/or
22 formulation of the PRODUCTS, Plaintiff sustained the injuries and damages as alleged herein.

23 88. On information and belief, as a proximate result of the conduct, acts, and omissions
24 alleged herein, Plaintiff has incurred medical expenses, Plaintiff will in the future incur medical
25 expenses, Plaintiff has suffered and will suffer other special damages, Plaintiff has suffered and
26 will suffer conscious pain and suffering and other general damages.
27
28

COUNT 3. STRICT LIABILITY – DESIGN DEFECT –
CONSUMER EXPECTATIONS TEST

89. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth herein.

90. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, Defendants are the manufacturers, distributors, and suppliers of the PRODUCTS, which are within the ordinary experience and understanding of a consumer. A consumer may reasonably believe that said PRODUCTS are designed to be and may be applied to the body without causing significant harm.

91. California law allows a design defect claim to be proved either consumer expectations test or the risk utility test. As stated by the California Supreme Court: “Notably, the Third Restatement rejects the consumer expectations test for proving design defect liability. (See Rest.3d Torts, Products Liability, §2, com. g, pp. 27-28.) This position is contrary to California law, which allows a design defect to be shown by either the consumer expectations or the risk utility test. (See ante, 202 Cal.Rptr3d at p. 469, 370 P.3d at p. 1033; *Barker, supra*, 20 Cal.3d at p. 432, 143 Cal.Rptr. 225, 573 P.2d 443.) The present case concerns only failure to warn, and we express no view on design defect liability.” *Webb v. Special Elec. Co., Inc.* (2016) 63 Cal.4th 167, 184 fn 8.

92. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, the PRODUCTS were defective in design or formulation in that, they did not perform as safely as an ordinary consumer would have expected them to perform when used or misused in an intended or reasonably foreseeable way, and they were unreasonably dangerous, and more dangerous than an ordinary consumer would expect.

93. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, said PRODUCTS were inherently dangerous and harmful for their intended use, contrary to ordinary consumer expectations.

94. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, as a result of the defective condition of the PRODUCTS, Plaintiff suffered

1 injuries and damages as herein alleged, and the failure of the PRODUCTS to perform safely was
2 a substantial factor in causing Plaintiff's harm.

3 95. On information and belief, as a proximate result of the conduct, acts, and omissions
4 alleged herein, Plaintiff has incurred medical expenses, Plaintiff will in the future incur medical
5 expenses, Plaintiff has suffered and will suffer other special damages, Plaintiff has suffered and
6 will suffer conscious pain and suffering and other general damages.

7 96. On information and belief, at all relevant times alleged herein, Plaintiff's injuries
8 occurred while the PRODUCTS were being used in an intended and reasonably foreseeable
9 manner, and Defendants were aware of and intended that the PRODUCTS would be used in the
10 manner in which the materials were actually used.

11 **COUNT 4. NEGLIGENT FAILURE TO WARN**

12 97. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
13 herein.

14 98. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
15 times alleged herein, Defendants were negligent in marketing, designing, manufacturing,
16 producing, supplying, inspecting, testing, selling and/or distributing the PRODUCTS in one or
17 more of the following respects:

- 18 a. failing to warn Plaintiff of the hazards associated with the use of the PRODUCTS;
- 19 b. failing to properly test their PRODUCTS to determine adequacy and effectiveness
20 or safety measures, if any, prior to releasing the PRODUCTS for consumer use;
- 21 c. failing to properly test their PRODUCTS to determine the increased risk of bladder
22 cancer during the normal and/or intended use of the PRODUCTS;
- 23 d. failing to inform ultimate users, such as Plaintiff, as to the safe and proper methods
24 of handling and using the PRODUCTS;
- 25 e. failing to remove the PRODUCTS from the market when the Defendants knew or
26 should have known the PRODUCTS were defective;
- 27 f. failing to instruct the ultimate users, such as Plaintiff, as to the methods for reducing
28 the type of exposure to the PRODUCTS which caused increased risk of bladder

1 cancer;

2 g. failing to inform the public in general and the Plaintiff in particular of the known
3 dangers using the PRODUCTS;

4 h. failing to advise users how to prevent or reduce exposure that caused increased
5 risk of bladder cancer;

6 i. marketing and labeling the PRODUCTS as safe for all uses despite knowledge to
7 the contrary; and,

8 j. failing to act as a reasonably prudent company under similar circumstances.

9 99. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
10 times alleged herein, Defendants knew, or reasonably should have known, that users, including
11 Plaintiff, would not realize the dangers of using the PRODUCTS, and a reasonable manufacturer,
12 distributor and/or seller under the same or similar circumstances would have warned of the
13 dangers or instructed on the safe use of the PRODUCTS.

14 100. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
15 times alleged herein, each and all of these acts and omissions, taken singularly or in combination,
16 were a proximate cause of the injuries and damages sustained by Plaintiff.

17 101. On information and belief, at all relevant times alleged herein, Defendants knew
18 or should have known that the PRODUCTS were unreasonably dangerous and defective when
19 used or misused in a reasonably foreseeable manner.

20 102. On information and belief, as a direct and proximate result of the Defendants'
21 negligence in one or more of the aforementioned ways, Plaintiff purchased and used, as aforesaid,
22 the PRODUCTS that directly and proximately or were a substantial factor in causing Plaintiff to
23 develop bladder cancer.

24 103. On information and belief, as a proximate result of the conduct, acts, and omissions
25 alleged herein, Plaintiff has incurred medical expenses, Plaintiff will in the future incur medical
26 expenses, Plaintiff has suffered and will suffer other special damages, Plaintiff has suffered and
27 will suffer conscious pain and suffering and other general damages.
28

COUNT 5. DECEIT BY CONCEALMENT

104. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth herein.

105. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, Defendants from the time that the PRODUCTS were first tested, studied, researched, evaluated, endorsed, manufactured, marketed and distributed, and up to the present, willfully deceived the Plaintiff and the public in general, by concealing from the, the true facts concerning the PRODUCTS, which the said Defendants had a duty to disclose.

106. Plaintiff is informed and believes, and based thereon alleges that, at all relevant times alleged herein, Defendants conducted a sales and marketing campaign to promote the sale of the PRODUCTS and willfully deceived the Plaintiffs, and the public in general as to the health risks and consequences of the use of the PRODUCTS, which included but not limited to, the following false, deceptive, misleading, and untruthful advertisements, public statements, marketing campaigns, and promotions:

- a. failing to disclose or warn Plaintiff of the hazards associated with the use of the PRODUCTS;
- b. failing to properly test their PRODUCTS to determine adequacy and effectiveness or safety measures, if any, prior to releasing the PRODUCTS for consumer use;
- c. failing to properly test their PRODUCTS to determine the increased risk of bladder cancer during the normal and/or intended use of the PRODUCTS;
- d. failing to inform ultimate users, such as Plaintiffs, as to the safe and proper methods of handling and using the PRODUCTS;
- e. failing to remove the PRODUCTS from the market when the Defendants knew or should have known the PRODUCTS were defective;
- f. failing to instruct the ultimate users, such as Plaintiff, as to the methods for reducing the type of exposure to the PRODUCTS which caused increased risk of bladder cancer;
- g. failing to disclose to the public in general and the Plaintiff in particular the known

1 dangers of using the PRODUCTS;

2 h. failing to advise users how to prevent or reduce exposure that caused increased
3 risk for bladder cancer;

4 i. marketing and labelling the PRODUCTS as safe for all uses despite knowledge to
5 the contrary; and,

6 j. failing to act like a reasonably prudent company under similar circumstances.

7 107. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
8 times alleged herein, Defendants were aware of the foregoing, and that the PRODUCTS were not
9 safe, fit, and effective for use as intended. Furthermore, said Defendants were aware that the use
10 of the PRODUCTS was hazardous to health, and that the PRODUCTS carry a significant
11 propensity to cause serious injuries to users including, but not limited to, the injuries suffered by
12 Plaintiff as alleged herein.

13 108. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
14 times alleged herein, that Defendants intentionally concealed and suppressed the true facts
15 concerning the PRODUCTS with the intent to defraud the Plaintiff, other consumers, and the
16 public in general, in that said Defendants knew that Plaintiff would not have used the PRODUCTS
17 if he had known the true facts concerning the risks and dangers of the PRODUCTS.

18 109. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
19 times alleged herein, that as a result of the foregoing fraudulent and deceitful conduct by
20 Defendants, Plaintiff suffered injuries and damages as alleged herein.

21 110. On information and belief, as a proximate result of the conduct, acts, and omissions
22 alleged herein, Plaintiff has incurred medical expenses, Plaintiff will in the future incur medical
23 expenses, Plaintiff has suffered and will suffer other special damages, Plaintiff has suffered and
24 will suffer conscious pain and suffering and other general damages.

25 **COUNT 6. VIOLATIONS OF CALIFORNIA UNFAIR COMPETITION LAW**

26 111. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
27 herein.

28 112. This Count 6 is a cause of action for the violation of the Unfair Competition Law

1 (“UCL”), Cal. Bus. & Prof. Code § 17200, et seq.

2 113. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
3 times alleged herein, Defendants from the time that the PRODUCTS were first tested, studied,
4 researched, evaluated, endorsed, manufactured, marketed and distributed, and up to the present,
5 willfully deceived the Plaintiff and the public in general, by concealing from the, the true facts
6 concerning the PRODUCTS, which the said Defendants had a duty to disclose.

7 114. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
8 times alleged herein, Defendants conducted a sales and marketing campaign to promote the sale
9 of the PRODUCTS and willfully deceived the Plaintiffs, and the public in general as to the health
10 risks and consequences of the use of the PRODUCTS, which included but not limited to, the
11 following false, deceptive, misleading, and untruthful advertisements, public statements,
12 marketing campaigns, and promotions:

- 13 a. failing to disclose or warn Plaintiff of the hazards associated with the use of the
14 PRODUCTS;
- 15 b. failing to properly test their PRODUCTS to determine adequacy and effectiveness
16 or safety measures, if any, prior to releasing the PRODUCTS for consumer use;
- 17 c. failing to properly test their PRODUCTS to determine the increased risk of bladder
18 cancer during the normal and/or intended use of the PRODUCTS;
- 19 d. failing to inform ultimate users, such as Plaintiffs, as to the safe and proper
20 methods of handling and using the PRODUCTS;
- 21 e. failing to remove the PRODUCTS from the market when the Defendants knew or
22 should have known the PRODUCTS were defective;
- 23 f. failing to instruct the ultimate users, such as Plaintiff, as to the methods for
24 reducing the type of exposure to the PRODUCTS which caused increased risk of
25 bladder cancer;
- 26 g. failing to disclose to the public in general and the Plaintiff in particular the known
27 dangers of using the PRODUCTS;
- 28 h. failing to advise users how to prevent or reduce exposure that caused increased

1 risk for bladder cancer;

2 i. marketing and labelling the PRODUCTS as safe for all uses despite knowledge to
3 the contrary; and,

4 j. failing to act like a reasonably prudent company under similar circumstances.

5 115. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
6 times alleged herein, Defendants were aware of the foregoing, and that the PRODUCTS were not
7 safe, fit, and effective for use as intended. Furthermore, said Defendants were aware that the use
8 of the PRODUCTS was hazardous to health, and that the PRODUCTS carry a significant
9 propensity to cause serious injuries to users including, but not limited to, the injuries suffered by
10 Plaintiff as alleged herein.

11 116. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
12 times alleged herein, that Defendants intentionally concealed and suppressed the true facts
13 concerning the PRODUCTS with the intent to defraud the Plaintiff, other consumers, and the
14 public in general, in that said Defendants knew that Plaintiff would not have used the PRODUCTS
15 if he had known the true facts concerning the risks and dangers of the PRODUCTS.

16 117. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
17 times alleged herein, that as a result of the foregoing fraudulent and deceitful conduct by
18 Defendants, Plaintiff suffered injuries and damages as alleged herein

19 118. The foregoing fraudulent and deceitful conduct by Defendants amounts to
20 unlawful, unfair, and fraudulent practices in violation of the UCL.

21 119. Defendants' acts, omissions, and practices described above constitute "unfair"
22 practices because they are contrary to California's legislatively declared policy condemning
23 deceptive advertising and marketing of goods and services. Defendants falsely represented the
24 nature, quality, condition, ingredients, health hazards, and dangers posed by the PRODUCTS.

25 120. Defendants' conduct constitutes unfair methods of competition and business
26 practices.

27 121. Defendant's acts, omissions, and practices described above are contrary to
28 California public policy and constitute immoral, unethical, and unscrupulous practices that caused

1 substantial injury to Plaintiff.

2 122. All of Defendants' unlawful and unfair conduct, failures to disclose, and
3 fraudulent practices and misrepresentations alleged herein occurred in the course of Defendants'
4 respective businesses and were part of a generalized course of conduct.

5 123. Defendants' unlawful, unfair, and fraudulent conduct alleged herein was designed
6 to and did induce Plaintiff to purchase the PRODUCTS.

7 124. Plaintiff would not have purchased the PRODUCTS but for Defendants' unlawful,
8 unfair, and fraudulent business conduct.

9 125. As a direct and proximate result of Defendants' unlawful, unfair, and fraudulent
10 business conduct, Plaintiff has suffered concrete and particularized injuries, including monetary
11 loss in the form of paying for the PRODUCTS.

12 126. Plaintiff is entitled to appropriate relief, including restitution, declaratory relief,
13 and a permanent injunction prohibiting Defendants from engaging in the aforementioned
14 practices that violate the UCL. Plaintiff further seeks reasonable attorneys' fees and costs under
15 applicable law including California Code of Civil Procedure 1021.5.

16 **TOLLING STATUTES OF LIMITATIONS AND PUNITIVE DAMAGES**

17 127. Plaintiff hereby incorporates each of the preceding paragraphs as if fully set forth
18 herein.

19 128. Plaintiff suffered illnesses that have latency periods and do not arise until many
20 years after exposure. Plaintiff's illnesses did not distinctly manifest as having been caused by the
21 PRODUCTS until Plaintiff was made aware that the bladder cancer could be caused by use of
22 and exposure to the PRODUCTS. Consequently, the discovery rule applies to this case and the
23 statute of limitations has been tolled until the day that Plaintiff knew or had reason to know that
24 bladder cancer was linked to the use of and exposure to the PRODUCTS.

25 129. Furthermore, the running of any statute of limitations has been equitably tolled by
26 reason of Defendants' fraudulent concealment and conduct. Through their affirmative
27 misrepresentations and omissions, Defendants actively concealed from Plaintiff the true risks
28 associated with the chemicals contained within the PRODUCTS.

1 130. As a result of Defendants' actions, Plaintiff was unaware, and could not reasonably
2 know, or could not have reasonably learned through reasonable diligence, that Plaintiff had been
3 exposed to the risks alleged herein and that those risks were the direct and proximate result of
4 Defendants' acts and omissions.

5 131. Furthermore, Defendants are estopped from relying on any statute of limitations
6 because of their concealment of the truth, quality and nature of the PRODUCTS. Defendants
7 were under a duty to disclose the true character, quality and nature of PRODUCTS because this
8 was non-public information which the Defendants had and continue to have in their exclusive
9 control, and because the Defendants knew that this information was not available to Plaintiff.

10 132. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
11 times alleged herein, Defendants had the ability to and did spend enormous amounts of money in
12 furtherance of their purpose of marketing and promoting profitable PRODUCTS, notwithstanding
13 the known or reasonably known risks. Plaintiff and medical professionals could not have afforded
14 and could not have possibly conducted studies to determine the nature, extent and identity of
15 related health risks, and were forced to rely on Defendants' representations.

16 133. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
17 times alleged herein, in representations to the Plaintiff and the public in general, Defendants also
18 fraudulently concealed and intentionally omitted the following material information:

19 a. that the PRODUCTS were not as safe as other products available;
20 b. that the PRODUCTS were dangerous; and,
21 c. that the PRODUCTS were defectively and negligently designed and had defective,
22 inadequate, and insufficient warnings and instructions.

23 134. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
24 times alleged herein, Defendants were under a duty to disclose to Plaintiff, and the public in
25 general, the defective nature of the PRODUCTS.

26 135. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
27 times alleged herein, Defendants made the misrepresentations and actively concealed information
28 concerning the safety and efficacy of the PRODUCTS with the intention and specific desire to

1 induce the consumers, including the Plaintiff, to rely on such misrepresentations in selecting,
2 purchasing and using the PRODUCTS.

3 136. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
4 times alleged herein, Defendants made these misrepresentations and actively concealed
5 information concerning the safety and efficacy of the PRODUCTS in the labeling, advertising,
6 promotional material or other marketing efforts.

7 137. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
8 times alleged herein, these representations, and others made by Defendants, were false when made
9 and/or were made with the pretense of actual knowledge when such knowledge did not actually
10 exist, and were made recklessly and without regard to the true facts.

11 138. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
12 times alleged herein, the misrepresentations and active concealments by Defendants were
13 perpetuated directly and indirectly by Defendants, their sales representative, employees,
14 distributors, agents, marketers and detail persons.

15 139. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
16 times alleged herein, the representations were made, Plaintiff did not know the truth about the
17 dangers and serious health and/or safety risks inherent in the use of the PRODUCTS. Plaintiff
18 did not discover the true facts about the dangers and serious health and/or safety risks, nor did
19 Plaintiff discover the false representations of Defendants, nor would Plaintiff with reasonable
20 diligence have discovered the true facts or Defendants' misrepresentations.

21 140. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
22 times alleged herein, Defendants knew that Plaintiff, and the public in general, had no way to
23 determine the truth behind Defendants' concealment and omissions, and that these included
24 material omissions of facts surrounding the PRODUCTS, as set forth herein.

25 141. Had Plaintiff known the true facts about the dangers and serious health and/or
26 safety risks of the PRODUCTS, Plaintiff would not have purchased, used, been exposed to, or
27 relied on Defendants' PRODUCTS.

28 142. Defendants had a duty when disseminating information to the public to

1 disseminate truthful information and a parallel duty not to deceive the public, including Plaintiff.

2 143. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
3 times alleged herein, the information distributed to the public and Plaintiff by Defendants
4 included, but was not limited to, reports, press releases, advertising campaigns, television
5 commercials, print advertisements, billboards, and other commercial media containing material
6 representations, which were false and misleading, and contained omissions and concealment of
7 the truth about the dangers of the use of the PRODUCTS.

8 144. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
9 times alleged herein, Defendants intentionally made material misrepresentations to the medical
10 community and public, including Plaintiff, regarding the safety of the PRODUCTS, specifically
11 that the PRODUCTS did not have dangerous and/or serious adverse health safety concerns, and
12 that the PRODUCTS were as safe as other products.

13 145. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
14 times alleged herein, Defendants' intent and purpose in making these misrepresentations was to
15 deceive the Plaintiff; to gain the confidence of the public, the medical community, and Plaintiff,
16 to falsely assure them of the quality and fitness for use of the PRODUCTS; and induce Plaintiff
17 and the public to use the PRODUCTS.

18 146. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
19 times alleged herein, Defendants recklessly and/or intentionally falsely represented the dangerous
20 and serious health and safety concerns inherent in the use of the PRODUCTS to the public at
21 large, for the purpose of influencing the sales of PRODUCTS known to be dangerous and
22 defective, and/or not as safe as other alternatives.

23 147. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
24 times alleged herein, at all times relevant to this action, Defendants knew that the PRODUCTS
25 were not safe for consumers.

26 148. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
27 times alleged herein, the misrepresentations and active concealment by Defendants constitute a
28 continuing tort. Indeed, Defendants continue to misrepresent the potential risks and serious side

1 effects associated with the use of the PRODUCTS.

2 149. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
3 times alleged herein, as a result of the Defendants' advertising and marketing efforts, and
4 representations, the PRODUCTS are and continue to be pervasively manufactured and used in
5 California and throughout the United States.

6 150. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
7 times alleged herein, the acts, conduct, and omission of Defendants, and each of them, as alleged
8 throughout this Complaint were fraudulent, willful and malicious and were done with a conscious
9 disregard for the rights of the Plaintiff and other users of the PRODUCTS and for the primary
10 purpose of increasing Defendants' profits from the sale and distribution of the PRODUCTS.
11 Defendants' outrageous and unconscionable conduct warrants an award of exemplary and
12 punitive damages against each Defendant in an amount appropriate to punish and make an
13 example of each Defendant.

14 151. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
15 times alleged herein, prior to the manufacturing, sale and distribution of the PRODUCTS,
16 Defendants, and each of them, knew that the PRODUCTS were in a defective condition as
17 previously alleged herein and knew that those who used the PRODUCTS would experience and
18 did experience severe injuries. Further, Defendants and each of them through their officers,
19 directors, managers, and agents, had knowledge that the PRODUCTS presented a substantial and
20 unreasonable risk of harm to the public, including Plaintiff and, as such, consumers of the
21 PRODUCTS were unreasonably subjected to risk of injury.

22 152. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
23 times alleged herein, despite such knowledge, Defendants, and each of them, acting through its
24 officers, directors and managing agents for the purpose of enhancing Defendants' profits,
25 knowingly and deliberately failed to remedy the known defects in the PRODUCTS and failed to
26 warn the public, including the Plaintiff, of the extreme risk of injury occasioned by said defects
27 inherent in the PRODUCTS. Defendants and their individual agents, officers, and directors,
28 intentionally proceeded with the manufacturing, sale, distribution and marketing of the

1 PRODUCTS knowing that the public, including Plaintiff, would be exposed to serious danger in
2 order to advance Defendants' own pecuniary interest and monetary profits.

3 153. Plaintiff is informed and believes, and based thereon alleges that, at all relevant
4 times alleged herein, Defendants' conduct was despicable, and so contemptible that it would be
5 looked down upon and despised by ordinary decent people, and was carried on by Defendants
6 with willful and conscious disregard for safety, entitling Plaintiffs to exemplary damages under
7 California Civil Code §3294.

8 154. Plaintiff filed this lawsuit within the applicable limitations period of first
9 suspecting that the PRODUCTS were the cause of any appreciable harm sustained by Plaintiff,
10 within the applicable limitations period of first suspecting or having reason to suspect any
11 wrongdoing, and within the applicable limitations period of first discovering the injuries. Plaintiff
12 could not, by the exercise of reasonable diligence, have discovered any wrongdoing and could
13 not have discovered the causes of the injuries at an earlier time because the injuries occurred
14 without initial perceptible trauma or harm and, when the injuries were discovered, the causes were
15 not immediately known. Plaintiff did not suspect, nor did he have reason to suspect, that
16 wrongdoing had caused the injuries until recently. Plaintiff filed the original action within two
17 years of discovering the causes of action and identities of Defendants.

18 155. Plaintiff had no knowledge of the defects in the PRODUCTS or of the wrongful
19 conduct of Defendants as set forth herein, nor did Plaintiff have access to information regarding
20 other injuries and complaints in the possession of Defendants. Additionally, Plaintiff was
21 prevented from discovering this information sooner because Defendants herein misrepresented
22 and continue to misrepresent to the public that the PRODUCTS are safe and free from defects,
23 and Defendants fraudulently concealed information to allow Plaintiff to discover a potential cause
24 of action sooner.

25 156. Plaintiff has reviewed her potential legal claims and causes of action against the
26 Defendants and intentionally chooses only to pursue claims based on state-law. Any reference to
27 any federal agency, regulation or rule is stated solely as background information and does not
28 raise a federal question. Plaintiff chooses to only pursue claims based on state law and is not

1 making any claims that raise federal questions.

2 **RELIEF REQUESTED**

3 WHEREFORE, Plaintiff prays for judgment against Defendants jointly and severally, and
4 as appropriate to each cause of action alleged and the standing of Plaintiff as follows:

- 5 a. Past and future general damages, the exact amount of which has yet to be
6 ascertained, in an amount which will conform to proof at time of trial;
7 b. Past and future economic and special damages according to proof at the time of
8 trial;
9 c. Past and future medical expenses according to proof at the time of trial;
10 d. Past and future pain and suffering damages expenses according to proof at the time
11 of trial;
12 e. Punitive or exemplary damages according to proof at the time of trial;
13 f. Attorney's fees;
14 g. For costs of suit incurred herein;
15 h. For prejudgment interest as provided by law; and,
16 i. For such other and further relief as the Court may deem just and proper.

17 Dated: April 23, 2025

18 /s/ Andrew Parker Felix
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Attorneys for Plaintiff

DEMAND FOR JURY TRIAL

Plaintiff hereby demands a jury trial on all counts in this Complaint.

Dated: April 23, 2025

/s/ Andrew Parker Felix

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